

Good afternoon,

It's Bill Bogdanovich from Broad Reach calling with a Sunday afternoon check in. Operationally, everything is going well, due in large part to the terrific response of our staff. In short, they're making sure they're getting to work, completing screening processes, following what must seem like constantly changing protocols, and finding a way to ensure our residents and patients aren't left in the margins of this national crisis.

At the end of last week, I joined other leadership staff who might not usually spend as much time "bedside" with patients and residents to do just that -- check-in conversations to make sure they were doing OK. We also added a new info packet on the web site and facebook page, so please check them out.

I also want to thank you for your patience with us when you call to check in. I hope we're managing that in a satisfactory way. Looking ahead to next week, we're really focusing on making sure we have the necessary personal protective equipment, as supply channels are of concern. If you know of any opportunities in surgical masks and eye protection we'd appreciate your letting us know.

We're also focusing in on the reality that COVID-19 is in our towns. With testing more widely available, the numbers will continue to increase. Experts tell us it's really already there, and we will all know it. It's in an assisted living residence in Bourne, and a skilled nursing facility in Greenfield. Our challenge will be to be ready to respond to its presence, continuing to do what it takes to protect and care.

I hope you are well, and staying safe.

3/22/2020 @ 2PM