

VF Call to Families – Saturday, 4/18/20

Hi everybody. It's Bill Bogdanovich from Broadreach calling on Saturday afternoon. I didn't want you to think we forgot about you as another week winds down. In fact, we miss you! It's just not the same without people in the lobbies and dining rooms joining for dinner, or in person in the various other ways that were present up until just a month ago. Hopefully, you're in touch with folks as best you can be, and that's working. I'll say one thing that's so different now is that there's plenty of parking!

Our update remains somewhat bland, in a good way. We have tested 18 patients and residents thus far since this started. All results back have been negative. We have also closely followed staff and facilitated testing for them when it was indicated, as well as self-quarantines while results were pending, etc. All test results for employees have been negative as well.

Staff is coming to work, people are asking what more they can do, and their commitment to what needs to be done remains nothing short of inspirational. There is a \$100,000 one-time special payment expected from the Commonwealth next week. We can use it at our discretion, and yesterday, in gratitude, we bonused every full-time employee \$500, and \$200 for part time/per diem staff.

The testing of patients, residents and staff has become a controversial issue in this battle against COVID-19. Until very recently, testing was quite limited, and the processes by which it could be accessed were unnecessarily complicated.

Global testing of all in our settings has now been made possible, but only on a 1-time basis. We've made a very careful decision that doing so now is not the appropriate course of action, specific to where things stand for us. The risks would outweigh the potential gains.

Unfortunately, these phone messages are time-limited, so there's a lot more about that decision-making process than I can recap in this call. We've posted a statement on the COVID-19 Information tab of the web site, or if you'd like one sent to you, call Robin at Liberty Commons' front desk and we will get that out to you right away.

We hope you are well and thank you all for continuing to keep us in your thoughts.