

Good evening,

It's Bill Bogdanovich, President/CEO at Broad Reach Healthcare – that's Liberty Commons, The Victorian, and Broad Reach Hospice.

I have an important update on our work of managing the Coronavirus outbreak. As you have probably learned through the media, Governor Baker declared an emergency late yesterday, and just a few hours ago the Department of Public Health issued directives which will change your usual visit experiences with us.

Screening is required for everyone before they can enter. The questions ask about respiratory symptoms and exposure through travel, and then we will take your temperature. Only if you do not have a fever will you be permitted to enter and visit. And you won't be able to come in unless you wash your hands in our presence as well.

Visiting hours at Liberty Commons will be specified to 8AM – 7PM, with the front door locked at all other times. The Victorian, as a residence, does not have that specific of a visiting hour limitation at this time, but additional regulatory agency direction is expected tomorrow from the Executive Office of Elder Affairs.

We will work with you around alternative ways to visit through technology. And we will make accommodations for extraordinary situations such as end-of-life.

So there is a very real risk that people who appear healthy will enter nursing homes and assisted living residences, and infect residents. Studies of past viral epidemics where recommending prevention was delayed were not effective. These studies show that the sooner we limit interactions with each other and wash hands frequently, virus spreads much more slowly.

We must prevent this virus from entering our facilities. It's not here now, and we have to do all we can to keep it out.

You may notice other operational modifications when you visit, but please know that managing this situation is our highest priority. We will publish a comprehensive update that will be available to pickup if you're here, and also on our website – that will be online by noon tomorrow.

Meanwhile, please know that the support and trust you place in us is tremendously valued.

Thank you.

Additional text not used:

The CDC has done a careful review of the death rate in the elderly, especially those with dementia or chronic diseases. Experts are recommending we take action to limit individuals from entering our building and to ensure sick employees stay home.

Early data shows that

- The mortality rate for people over 80 in the general population is 15% in China.
- The World Health Organization report estimates the mortality rate at 21.9% for those over 80.
- There's a nursing home in Washington state where there have been 50 residents who have tested positive for the COVID-19 virus. As of March 9, 2020, 19 of those have died. This is a high death rate.