

Recorded update to Families - 20200312

Good evening,

It's Bill Bogdanovich, President/CEO at Broad Reach Healthcare with some important additional information about our work to manage the Coronavirus outbreak sweeping the nation.

The good news is that there continue to be no cases reported in Barnstable or Plymouth county. It gives us the opportunity to increase our efforts to keep those in our care safe. We have prepared a comprehensive update that is posted online at Broadreachhealth.org, then click on Coronavirus Management and Safety. If you'd prefer that we send you a copy in the mail, we'll be glad to do that. Just call 508.945.1611 x211 and leave a voicemail with your information.

Of greatest significance are new substantial restrictions on visitors at Liberty Commons and The Victorian. After this evening, visitation will be limited only to essential visits.

Essential visitation considers the resident or patient's current state, and affords accommodations as necessary on an individual basis, but it is quite limited to situations like family participation in discharge teaching, to accompany a short-term rehab patient home, or to enable family members to visit when there are end of life circumstances.

For many, this will mean not being here when you might usually have otherwise, and I am sorry to have to bring that news to you.

We will work with you around alternative ways to visit through technology.

We will also post some hints about how to connect with us most easily when calling so that we can manage that as well as possible for you, too.

If you have immediate questions tonight, please feel free to call either Liberty Commons or The Victorian, and we will set you up for a prompt return call.

All expert indications are that our ability to keep people safe will be greatly enhanced by limiting exposure to persons from outside. We will be continually reassessing this situation and continue to keep you informed with calls and additional updates you can read online.

Thank you for your continued confidence in what we do. Know that we're working hard for you right now.