

VF Blast Call to Families – Friday, April 10th

Good afternoon. It's Bill Bogdanovich at Broadreach, amazed at the pace by which another week has passed. First and foremost, please know that the operational update is again brief, because it's good.

We continue to have no patients, residents or staff with COVID-positive test results.

We continue to monitor symptoms and follow protocols that are sometimes more strict than government standards for testing and quarantining.

Our outstanding staff members continue demonstrating their unbridled commitment to what we're all trying to do – which is keeping everyone safe.

Uncertainty and anxiety can also be significant factors in what make us feel unsafe. It saddens me to see media reports and the front page of today's Boston Globe proclaiming "They will not tell us how bad it is: Families want more disclosure on nursing home coronavirus outbreaks".

So I want you to know what we will do if and when that happens, and what we have been doing all along.

When a patient or resident is being tested, family is notified. The same thing happens when test results come back. Those results have tended to take several days to come back.

A positive test result, meaning someone has COVID-19, would be a bit of a game changer. Beyond protocols to notify health departments and related regulators, the family would be notified, as would staff. You would also receive a call like this advising you of a COVID positive patient or resident. Identifying information can't be shared, but you'll know what's going on. From us. And you won't be left to get it from social media or the newspaper.

I hope it never comes to pass. But if it does, you'll know directly.

For those who celebrated Passover, or those who are celebrating Easter this weekend, please keep us all in your thoughts. You are definitely in ours.

The Boston Globe

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'They will not tell us how bad it is': Families want more disclosure on nursing home coronavirus outbreaks

As the number of COVID-19 cases in long-term-care facilities soars, families are growing frustrated with state officials, saying they have allowed the sites to hide how deeply the virus has infiltrated and how their loved ones are doing.

■ Before coronavirus, 2 out of 3 Mass. nursing homes broke the rules for preventing outbreaks

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