

VF to Victorian Families regarding EOEIA Updates

Good afternoon,

It's Celeste Fox from the Victorian, calling to let you know of a few new updates from the Executive Office of Elder Affairs regarding how assisted living residences across the Commonwealth manage Coronavirus mitigation efforts.

Most notably, there are protocols for you to be notified when a resident develops new symptoms, as well as for requirements for the residence environment if known or suspected for VOCID-19.

We have also been directed to deliver meals to individual resident apartments rather than even the small group dining which we implemented last week.

It was also reiterated that group activities be eliminated, which we had already instituted. Across the organization, other community and outpatient services have been suspended, so some of those staff members are spending time with us to help make sure all this social distancing is a little less difficult.

We have posted an update in the Community Notes at BroadReachHealth.org with more details and are also using that information in explaining these changes to the residents.

For sure, these are not easy times, but know that we're all focused on keeping everyone safe. Please feel free to call me if you have any questions, too!

Thanks