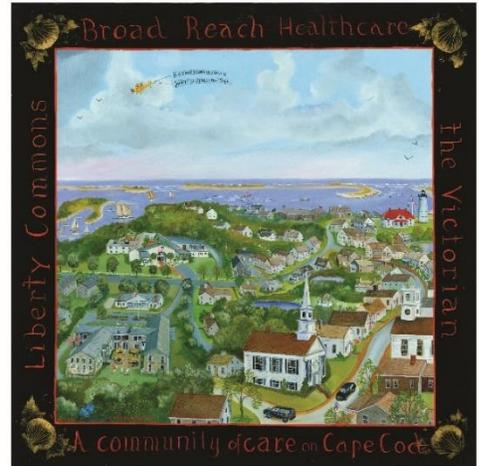


May 19, 2020 – 3 PM

Text of Blast Call Notification to all resident families and employees via VoiceFriend.

Hello. It's Bill Bogdanovich, from Broad Reach.

You may recall that another 50 or so staff tested at 4 C's yesterday. Their results are just in, and all are COVID negative! A final group of us (myself included) tests tomorrow.



Today, we begin to address what I'm sure has seemed an interminable period of just being too cooped up for our patients and residents. Late last week, the Commonwealth told us that with careful protocols in place, people could go outside! We've achieved protocols for both Liberty Commons and The Victorian which will make this possible. Both of those protocols are posted on our web site, under the "helpful links" entitled COVID-19 information.

Some key points at Liberty Commons include:

- Going outside is coordinated strictly by the activities department in particular outside areas specific to the nursing unit on which the individual resides. For infection control purposes, it is important that people from different units are not in the same place at the same time.
- It's limited to those who are COVID negative and asymptomatic. Anyone with a test pending, or who is in a 14-day waiting period following admission or an outside appointment may not go outside.
- It's limited to one resident at a time, with an activities staff member.
- Visitors may not yet participate or be present.

A similar protocol has been developed for residents at The Victorian, with a little less medical focus, and involving the executive director and resident service assistants, in addition to activities.

Hopefully you see this as a positive first step.

If you don't know the number by heart yet, our dedicated information line for general questions on COVID19 is 508.945.1611 x 378. You are asked to leave your name and a number for a callback, within the next business day. You may also submit an inquiry by email to info@broadreachhealth.org. These updates are also posted on the COVID-19 information link of broadreachhealth.org, so you can share this update with others if you would like.