

**May 11, 2020 – 4 PM**

Text of Blast Call Notification to all resident families and employees via VoiceFriend.

Hello. It's Bill Bogdanovich, from Broad Reach.

We have several accomplishments to report today.

An inspector from the Department of Public Health greeted us at Liberty Commons this morning. The visits are part of focused surveys to identify problems with infection control practices. They are visiting all 350 plus facilities in the first half of May. Staff were interviewed, practices were observed and policies were reviewed. When they have concerns, there will be a second visit in May. She liked what she saw here and affirmed our compliance with their standards.

In the world of testing, results back continue to be negative on the few that were pending. Residents and patients continue to be tested when symptoms are identified, and that will continue. The remainder of our staff is scheduled to be tested at the Cape Cod Community College site, starting on Thursday afternoon. We hope their results will strengthen our baseline.

Your questions about when the isolation precautions can change are questions we share as well. We have reached out to DPH presenting CDC guidance which suggests it could and should be different. The most recent response from their epidemiologist is that the state's not yet been able to approve it, but that they hope to have guidance from their leadership soon. We will remain with a sharp focus on this as it is important to a well-being that's bigger than COVID-19.

Don't forget that our dedicated information line for general questions on COVID19 is 508.945.1611 x 378. You are asked to leave your name and a number for a callback, within the next business day. You may also submit an inquiry by email to [info@broadreachhealth.org](mailto:info@broadreachhealth.org). These updates are also posted on the COVID-19 information link of [broadreachhealth.org](http://broadreachhealth.org), so you can share this update with others if you would like.

