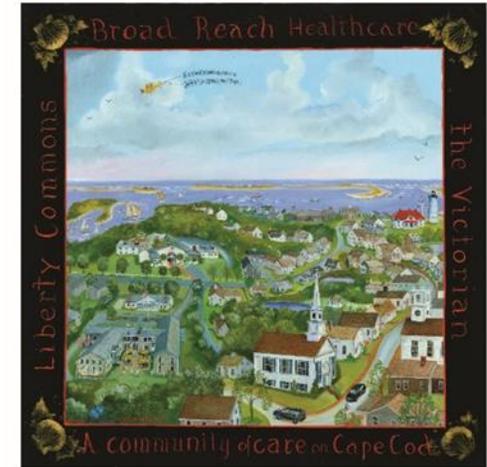


Weekly update report to Chatham EOC & Community Statistics Update



BROAD REACH
HEALTHCARE

BROAD REACH HEALTHCARE COVID Testing Summary Report: Patients/Residents						run on:
						6/19/2020
Location	Pleasant Bay	Oyster Pond	Stage Harbor	Victorian	Total	5:45AM
	LC Subacute	LC LTC + Memory Care	LC - LTC	Assisted Living		
# Patients/Residents Tested	53	52	53	39	197	data sum to: 218
# Negative Findings	53	51	52	39	195	
# Positive Findings	0	1	1	0	2	
# Pending Results	0	0	0	0	0	
Testing Triggers	Appointment	Baseline Test	DC Planning	Symptom		
	4	136	8	49		



Patient/Resident Testing this week:

- 1 resident was tested based on symptoms

There is one result back negative; two are still pending at the lab.

Employee Testing: There were two employees tested this week. Both test results were negative. There are none pending at this time.

COVID Deaths* = 0 (employees or residents) * CDC Requirement as of May 2020	PPE: <i>Adequate supplies on hand and with appropriate orders pending to replenish.</i>	Operational/Staffing Impacts/Limitations: <i>None at this time.</i>
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Since May 8, 2020 (when the federal government issued reporting requirements), we have had **no** confirmed cases of COVID-19, **and no** clusters of three or more residents/staff with new onset of respiratory symptoms within 72 hours of each other. It has been **52** days since a new resident or staff member has tested positive.

Additionally:

- Correction from last week: Outside beauty shop services at Liberty Commons were not initiated last week. Infection Preventionist (@LC) has not given it the green light.
- 1:1 outside visitation is successfully continues in accordance with state guidance. We may look to relocate where one of the designated visit areas is in the upper parking lot at Liberty Commons based on feedback from residents/staff/families, with some reconfiguration possible (tent/cover)
- On Monday, we restarted outpatient physical therapy services offsite at the former Santander Bank, treating 21 outpatients in the first 4 days.
- In anticipation of eventual reduction in isolation protocols and visitor access, we have begun planning for reconfigurations of certain common spaces, work spaces and affording screening on entry. (There is no indication of when current restrictions will be modified.)

5. The result of the DPH/EOHHS unannounced infection control survey at Liberty Commons was received. it confirmed “full adherence” and is posted at <https://libertycommons.org/wp-content/uploads/2020/06/Liberty-Commons-Infection-Control-Audit-Results-Round-3-6-12-2020.pdf>.
6. The Centers for Disease Control and Prevention (CDC) has featured our family/resident/staff/community communications as a “success story” -- <https://www.cdc.gov/longtermcare/success-stories.html>.
7. CMS has published updated infection control inspection/enforcement regulations and is requiring states to inspect all nursing homes using these standards (different from EOHHS/DPH audits conducted to-date). We are working with a tool which bifurcated the two sets of requirements and will work to operationalize for compliance with both.
8. There has been no update from the Commonwealth with regard to surveillance testing, which makes it increasingly seem like June will pass without anything operationalized. It seems most of the points of difficulty are hung up in funding. We are in dialogue with a provider to do what would essentially become another baseline round of staff testing in the interim, as we feel that would be of greatest value.

B:\Information\Reference\Coronavirus\Communications\Chatham EOC 20200619.docx

BRH Outlook Web Access Chatham MA LinkedIn Home

CDC Centers for Disease Control and Prevention
CDC 24/7: Saving Lives, Protecting People™

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Nursing Homes and Assisted Living (Long-term Care Facilities [LTCFs])

CDC > Long-term Care Facilities (LTCFs)

Long-term Care Facilities (LTCFs)
Clinical Staff Information +
Be a Safe Resident
Infection Prevention Tools +
Infection Prevention Training
Infection Prevention Success Stories
Health Department Resources for LTCFs

Infection Prevention Success Stories

CDC is learning from the experiences of long-term care facilities, nursing home partners
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Lessons solutions are orga
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Building trust with residents and families is essential.

Broad Reach Health

When visitor and access limitations were implemented at Liberty Commons skilled nursing facility in Massachusetts, leadership knew that the fear of the unknown could be more paralyzing than any realities. Broad Reach decided right away to communicate regularly, across the board, with families, residents, and staff alike. The response, they say, has been “nothing short of overwhelmingly positive.”

To communicate with families and residents, the team at Liberty Commons opted for automated voice messages, which had long been part of its emergency preparedness plan. The messages are also posted on the facility’s website every day and shared on social media. The website shows ongoing aggregate COVID-19 testing results for both residents and staff; information about PPE procurement and recoveries from COVID-19; and “human interest” updates, especially as they relate to visitor restrictions and isolation precautions. A key communication success has been the implementation of a dedicated “info” email address and voicemail for families to leave questions, promising response within a business day.

Broad Reach says there has been no backlash or perception of information being withheld, and frontline staff has not had to field as many calls about what’s happening. When two residents tested positive for COVID-19, the response remained positive about preparedness, operational response, and communication.

Learn more at Broad Reach Healthcare: [COVID-19 Information and Resources](#)

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Supporting staff improves morale.

NHSN National Healthcare Safety Network
Tracking Infections
LTCF Component

Safe Healthcare

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6:22 AM 6/19/20