

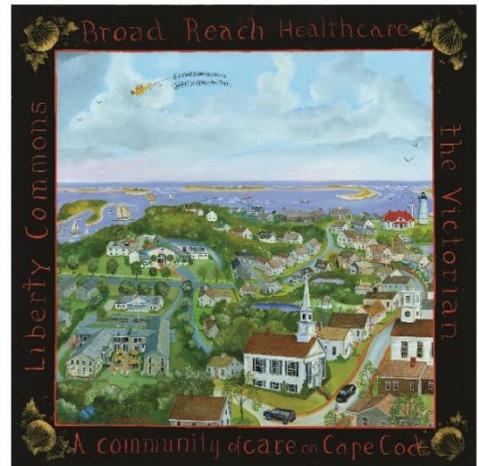
June 12, 2020 – 1 PM

Text of Blast Call Notification to all resident families and employees via VoiceFriend.

Hello. It's Bill Bogdanovich, from Broad Reach.

I will begin with an update on key statistics:

- There are no confirmed cases of COVID-19 among our patients, residents or staff.
- Symptomatic testing continues, this week with 2 employees and 1 patient tested. Two additional patients were tested for screening before medical procedures or discharge home. All results back have been negative, with two still pending.



It has been great to see so many 1:1 visits under the auspices of the new program launched last week. Please note that they do need to be scheduled in advance, and of course are contingent on the weather. It is also worth noting that although hospitals have been authorized to permit visitors inside, that allowance has not yet been extended to nursing homes and assisted living residences. When we learn of any changes, you'll be the first to know, and we're already preparing for your return with reconfiguration of entry spaces so you can be screened before coming in.

In other news, on Wednesday, the Department of Public Health inspected Liberty Commons to review infection control practices, as part of its ongoing surveillance of facilities' compliance with standards of care. The inspector left without any recommendations, and a formal report affirming 100% adherence is expected next week.

As another sign of progress, our outpatient physical therapy services will begin again on Monday. Because of access restrictions to the Liberty Commons building, our temporary home will be in the former Santander Bank building, next to Del Mar restaurant, on Main Street in Chatham. If you've been putting off your own rehab, call 508.945.9611 and we'll get you on the schedule!

Finally, I'd note that our Victorian residents did a great video tribute to all graduating from high school or college – be sure take a look on our website or facebook page!

Our dedicated information line for general questions on COVID19 remains available at 508.945.1611 x 378. You are asked to leave your name and a number for a callback, within the next business day. You may also submit an inquiry by email to info@broadreachhealth.org.

This update is also posted on the COVID-19 information link of broadreachhealth.org, so you can share this update with others if you would like.

Thanks for your continued support. Have a good weekend. Stay safe!