



# **BROAD REACH** OUTSIDE VISITOR ACCESS ■ COVID-19

## HEALTHCARE

**It is the policy of the organization to** provide its residents, patients and their visitors with the opportunity to access outdoors following federal and state regulatory agency guidelines for transmission-based precautions during the COVID-19 pandemic.

**The purpose and objectives of this policy it to** afford a safe environment for residents, patients and their visitors during approved outside access and delineate the parameters for a safe outdoor quality time while maintaining infection control practices and transmission-based precautions instituted by regulations and other guidance related to COVID-19 pandemic mitigation efforts.

*This does not permit non-employees (visitors, family members, friends) to utilize any outdoor spaces outside the scope of these parameters, nor does it afford visitors access to enter the facilities for any reason other than a visit allowed under the Essential Visitor Policy and Procedure, which remains in effect and continues to be enforced. Communal use of outside spaces also continues to be prohibited.*

### **Procedures:**

**The Outdoor Spaces Are Designated Specifically** to minimize cross-contamination and exposure of residents from separate units, separate and distinct outdoor spaces are available as follows:

- **At Liberty Commons:**
  - **The outdoor areas off the Liberty Commons Oyster Pond West** dining room as well as the garden off the West hallway are available for the exclusive use of OPW residents and their families. Visitors must access through the outside gate.
  - **Two designated areas off the upper parking lot at Liberty Commons** are available for the exclusive use of patients/resident from other units and their families. Visitors access without need to enter the building.
    - **Designated Area #1:** At the end of the brick walkway.
    - **Designated Area #2:** At the end of the walkway from Pleasant Bay East exit.
- **At The Victorian:**
  - **The porch off the main dining room**, with residents and staff accessing through the dining room door onto the porch, and the visitor accessing directly from outside.
  - **The side patio off the Cottage.**
  - **The Center Courtyard** of the main residence (with the visitor accessing though the outside).

### **Participants:**

- A resident who is suspected or confirmed to be infected with COVID-19 cannot be visited.
- A resident who has recovered from COVID-19 may be visited.

- Visitor must be free of fever or respiratory symptoms. Any individuals with symptoms of COVID-19 infection (fever equal to or greater than 100.0 F, cough, shortness of breath, sore throat, myalgia, chills or new onset of loss of taste or smell) may not visit with a resident.

**Transport** of a resident to and from the designated outdoor visitation space must be safe and orderly, and specifically excludes transport through any space designated as COVID-19 care space or space where residents suspected or confirmed to be infected with COVID-19 are present.

**Visit Facilitator:** A staff member is designated as the visit facilitator, and must remain with the resident at all times during the visit. Visit facilitators are trained in applicable safety and infection control measures and are charged with ensuring strict adherence to applicable protocols, or unilaterally ending the visit. Visit facilitators include:

- Activities staff members.
- Broad Reach Hospice staff members.
- Designated Resident Service Assistants.
- Wellness Nurse(s).
- Executive Director.

#### **Key Visit Parameters Include:**

- **Visits are by appointment. scheduled in advance:**
  - Liberty Commons → through the Activities Director
    - by phone at 508.945.1611 x245
    - by email to [SteveFranco@BroadReachHealth.org](mailto:SteveFranco@BroadReachHealth.org)
  - Victorian → through the Executive Director or Activities Director
    - by phone at 508.945.1211
    - by email to [CelesteFox@BroadReachHealth.org](mailto:CelesteFox@BroadReachHealth.org)

In effort to offer as many residents and patients and visitors the opportunity to access outdoor spaces, it may be necessary to limit the length of time for visits. All visits should have a clear start and end time.

- **Timeframes:** The administrator (SNF) / executive director (ALF) determine available timeframes for visiting, including days of week, times of day, etc. and determine if available visit times require modification or limitation due to factors such as weather conditions, availability of staff, or the health and well-being of the resident.
- **Social Distancing:** Visitors must remain at least 6 feet away from the resident/patient and staff member(s) at all times during the visit. This precludes all physical contact. Visitors are limited to no more than two individuals. Visitors may not enter the facilities for any reason.
- **PPE:** Staff and residents must wear a surgical face mask and visitors must wear a face covering or mask for the duration of the visit. Non-adherence to this requirement will require that the staff member end a visit.
- **Recordkeeping:** Activities maintains a log of visits and coordinates/communicates in advance with nursing/RSA's.