



**August 2, 2020 - Noon**

Text of Blast Call Notification to all resident families and employees via VoiceFriend.

**BROAD REACH**  
HEALTHCARE

Hello, It's Bill Bogdanovich, President/CEO at Broad Reach Healthcare.

As you know, after a round of baseline testing of staff with no employees positive for COVID-19, we have begun a surveillance testing program. This morning, a Liberty Commons staff member's test result came back positive. The staff member was not symptomatic and is not in a position providing clinical or personal care.

Throughout this battle, our infection and prevention control plans were reviewed in advance with local health officials. Our response plan was in place, and it is now being implemented. It involves initiating another immediate round of testing Liberty Commons staff, as well as testing all of the Liberty Commons patients and residents. It also triggers that a heightened level of PPE be used by staff on all Liberty Commons nursing units and requires that visits outside at Liberty Commons be suspended at this time.

Additionally, federal regulations specify that we specifically report on these additional points:

- ➔ PPE and hand hygiene supplies are on hand and in use.
- ➔ There are currently 118 patients and residents at Liberty Commons.
- ➔ We have access to COVID-19 testing.
- ➔ Staffing shortages are not an issue.
- ➔ Mitigating actions have been implemented to prevent or reduce the risk of transmission.
- ➔ There have been no COVID-19 deaths among residents and staff.
- ➔ We do not anticipate that normal operations of the facility will be altered.

Privacy laws leave us unable to share any more specific information about the confirmed case. Our communication protocol is to personally contact the employee with the result, and that has already occurred in this case. The purpose of this call to everyone is to ensure that none are left feeling uninformed.

As has been the case all along, our dedicated information line for your general questions on COVID19 is 508.945.1611 x 378. You will be asked to leave your name and a number for a callback within the next business day. You may also submit an inquiry by email to [info@broadreachhealth.org](mailto:info@broadreachhealth.org).

Please know that we are taking all the appropriate measures and are adhering to all directions from our local and state health departments.

I know this is a difficult time for everyone. We will continue to provide you with updates. The support and trust you place in us is tremendously valued.

Thank you.